

Frequently Asked Questions

Q. How did you locate me and decide I am the legal owner?

A. We use a multi-stage research process into public databases, which includes cross-references at every step, to eliminate non-owners. We contact only those whom we consider highly likely to be the rightful or legal asset owner.

Q. Will I be asked for current bank account details?

A. Never. Information about old, unused bank accounts or other dormant financial assets may be needed by the government custodian(s) of the assets to process your claim, but **never** your current bank account information.

Q. Are there any up-front fees?

A. No. There are no up-front fees for our services; we absorb all costs related to the identification of assets and locating the owners. Some of the custodians charge small filing fees for each account. A few others charge a percentage of the asset value, which they deduct directly from the payout. Impact 360 will never ask you for payment for our services before you receive your recovered asset(s).

Q. How long does the process take?

A. From the time the claim is received by the government entity holding the asset, it typically takes anywhere from 60 to 180 days for you to receive your payout. Factors which impact the timing are: proof of ownership – type required and provided; volume of claims at the custodian; any unique jurisdictional compliance requirements for certain asset types; mailing time for interim correspondence, etc.

Please contact us with any further questions by:

- Visiting our website at: www.assetmine.ky
- Calling toll-free: **1-866-360-9671**
- Emailing: claims@assetmine.ky
- Writing to:

AssetMine Global Inc
92 Caplan Avenue, Suite 502
Barrie, Ontario L4N 0Z7



We found your money

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This information package has been sent specifically to you because we have identified you as the potential owner of a lost or dormant financial asset or assets.

Unclaimed property is increasingly in the news and yet it's still not well-known that in Canada, there is up to \$1 billion of unclaimed financial assets, mostly belonging to Canadians. Additionally, there is up to \$50 billion of unclaimed financial assets held globally, of which nearly \$1 billion may also belong to Canadians. Many Canadians are unaware that they may be the legal owners or heirs of lost financial assets.

There are about 30 different types of unclaimed dormant financial assets; here are just a few that might apply to you:

- Bank accounts
- Brokerage Accounts
- Bankruptcy claim settlements
- Unredeemed Stocks and Bonds
- Pensions and Insurance policies
- Tax refunds



Media coverage in Canada usually follows only one major source of lost accounts, featuring stories of large payouts to surprised individuals. But there are nearly 100 global sources of unclaimed funds.

By the time these unclaimed funds are remitted to government agencies around the world a considerable time has elapsed, and any efforts to find the owners have been spent. The money languishes in government coffers and is sometimes used by governments to fund budgets.

All it takes is something as simple as a typographical error when contact information is recorded, and the mail cannot be delivered. Canadians frequently change addresses for personal, educational or professional reasons and don't leave appropriate forwarding information. Current addresses for beneficiaries are not reflected in Wills or insurance policies leaving heirs without their inheritances.

You can see that it is very easy to lose track of financial assets. This is why you might never learn that your money is out there.

After nearly five years of international research and technology development, AssetMine Global was launched to offer unclaimed financial asset location and recovery services so Canadians can be reunited with their lost financial assets anywhere in the world. And, through our association with experienced unclaimed property partners in the United States, Europe, the Caribbean, Australia and New Zealand, AssetMine Global is also able to locate and recover dormant financial assets in those jurisdictions that rightfully belong to Canadians.

Why do I Need the Expertise of AssetMine Global?

So, why do you need AssetMine Global to help locate and recover your lost financial assets? For a few reasons:

- We have invested considerable time and resources to access or gather unclaimed asset information from nearly 100 government sources around the world.
- We use this information to create our own proprietary, customized search systems, which enable us to efficiently and effectively locate the rightful owners of the assets.

- Our sophisticated process recognizes and corrects errors in names and fragmented addresses, so that assets that were long-lost can now be identified and the owners contacted.
- Because our sources are global and comprehensive, without AssetMine Global you might never learn of the existence of your lost assets.
- Not only do we locate lost assets and find the rightful owners – we manage the entire recovery process.

Since our fees are success based, our reward comes only after our goal of recovering your assets has been achieved. We diligently follow up with the government holders of your lost assets and handle, on your behalf, barriers or difficulties in the claiming process.

We charge a fee for our work, but only when you receive your money.

For more information please see the FAQs on the next page. You can also visit our web site at www.assetmine.ky.



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