

Frequently Asked Questions

Q. How did you find my business and establish our potential ownership?

A. We use a multi-stage research process into public databases, which includes cross-references at every step, to eliminate non-owners. We contact only those whom we consider highly likely to be the rightful or legal asset owner.

Q. Will we be asked for current bank account details?

A. Never. Information about old, unused bank accounts or other dormant financial assets may be needed by the government custodian(s) of the assets to process your claim, but **never** your current bank account information.

Q. Are there any up-front fees?

A. No. There are no up-front fees for our services; we absorb all costs related to the identification of assets and locating the owners. Some of the custodians charge small filing fees for each account. A few others charge a percentage of the asset value, which they deduct directly from the payout. Impact 360 will never ask you for payment for our services before you receive your recovered asset(s).

Q. How long does the process take?

A. From the time the claim is received by the government entity holding the asset, it typically takes anywhere from 60 to 180 days for you to receive your payout. Factors which impact the timing are: proof of ownership – type required and provided; volume of claims at the custodian; any unique jurisdictional compliance requirements for certain asset types; mailing time for interim correspondence, etc.

Please contact us with any further questions by:

- Visiting our website at: www.assetmine.ky
- Calling toll-free: **1-866-360-9671**
- Emailing: claims@assetmine.ky
- Writing to:

AssetMine Global Inc
92 Caplan Avenue, Suite 502
Barrie, Ontario L4N 0Z7

We Found Your Money

This information package has been sent specifically to your business or organization because we have identified it as the potential owner of a lost or dormant financial asset or assets.

Most Canadian companies know what unclaimed property is because they need to account for it in their financial statements. They need to track and process vendor cheques that were never cashed or customer deposits that were never reclaimed. However, many Canadian businesses are unaware of having **their own** unclaimed property in the form of lost financial assets.

Unclaimed property is increasingly in the news and yet it's still not well-known that in Canada, there is up to \$1 billion of unclaimed financial assets, mostly belonging to Canadians. Additionally, there is up to \$50 billion of unclaimed financial assets held globally, of which nearly \$1 billion may also belong to Canadians.

Globally, there are nearly 100 government sources legally holding lost or forgotten assets. The money languishes in government coffers and is sometimes used by governments to fund budgets.



After nearly five years of international research and technology development, AssetMine Global was launched to offer global unclaimed financial asset location and recovery services for all types and sizes of Canadian businesses and organizations.

With a comprehensive approach to accessing, compiling and analysing unclaimed asset information from nearly 100 sources world-wide, AssetMine Global is able to consolidate all of the asset records from all global sources belonging to Canadian businesses and organizations. We also offer a unique global service to claim and recover these lost financial assets.

We have engineered sophisticated search algorithms and processes to quickly and efficiently search all available domestic and international databases. And, through our association with experienced unclaimed property partners in the United States, Europe, the Caribbean, Australia and New Zealand, AssetMine Global is also able to locate and recover dormant financial assets in those jurisdictions that rightfully belong to Canadian entities and their international divisions.

Why do I Need the Expertise of AssetMine Global?

All it takes is something as simple as a typographical error when contact information is recorded, and the mail cannot be delivered. Staff changes can disrupt the continuity of information. Company names often change through merger or acquisition activity. Businesses periodically relocate. It is very easy to lose track of some types of financial assets. This is why you might never learn that your lost assets are out there waiting to be claimed.

So, why AssetMine Global? For a few reasons:

- We have invested considerable time and resources to access or gather unclaimed asset information from nearly 100 government sources around the world.
- We use this information to create our own proprietary, customized search systems, which enable us to efficiently and effectively locate the rightful owners of the assets.
- We not only find the rightful owners of these assets – we manage the entire recovery process.

- Our sophisticated process recognizes and corrects errors in names and fragmented addresses, so that assets that were long-lost can now be identified and the owners contacted.
- We can establish historical business ownership, corporate lineages, and trace multiple names and variations of names, to track down hard-to-find assets.
- Because our sources are global and comprehensive, without AssetMine Global you might never learn of the existence of your lost assets.

Since our fees are success based, our reward comes only after our goal of recovering your assets has been achieved. We diligently follow up with the government holders of your lost assets and handle, on your behalf, barriers or difficulties in the claiming process.

For more information please see the FAQs on the next page. You can also visit our web site at www.assetmine.ky.



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